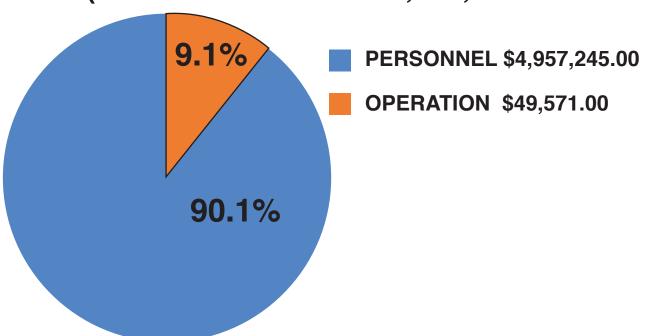
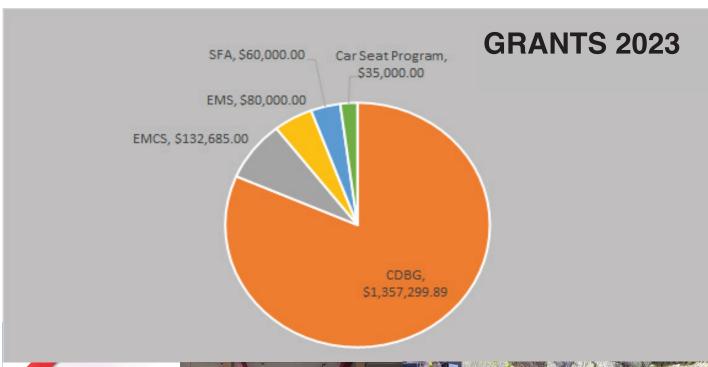
PUBLIC LAW 23-04 (FISCAL YEAR 2024 - 5,006,816







CITIZEN CENTRIC REPORT 2024

Table of Contents:

1. Who we are? 2. How are we doing? 3. Finance? 4. What's next?



Our Department of Fire and Emergency Medical Services (DFEMS) continues to adjust from where we were, to where we at now as a Fire Department, focusing on the department's Mission. To preserve life, property, and the environment through decisive action, strong leadership, teamwork, and faithful community partnership. Encouragement, and collaboration with other government and private agencies incorporating activities, and making sure that the quality of public services through innovative training, education, and equipment, to the vision of our department. Committed to the highest standards in providing fire emergency services, to our community, visitors, and personnel. Challenging ourselves to achieve the highest performance and professionalism. Accountable for our behavior, appearance, department rules, regulations, policies, and success. Self-discipline, physical and mental strength, total wellness, and resiliency in our personnel and leaders. A working environment. supporting trust and appreciation; most importantly, to self-manage our stress levels and find solutions

to mitigate them. Passionate about what we do as firefighters and leaders, believing we can make a difference. Envisioning what our fire department can become, creating ideas, and unique images of the department's future. Developing highly trained dedicated workforce and training exercises, to improve our weaknesses, enhance our strengths, and maintain our health and safety. Sharing lessons learned from emergency operations experiences strengths and weaknesses, and self-motivation to self-development.

We inspire everyone to foster collaboration and create a team spirit. As a team, we must involve others and understand what sustains extraordinary efforts. "Mutual respect." We must continue to strive to create a good working environment of trust, strengthening one another and making each person feel capable and valued. Our personnel are the most valued public servants for their determination and courage to serve others; the community, elected leaders, and visitors and we appreciate each other's contributions

Loyalty to the department is to practice safe behavior, for yourself, your family, neighbors, and visitors who share the same hopes of a brighter future. Knowledgeable leaders, team spirit, and commitment to achieving our mission. It takes a team to make a difference with a strong character of Enthusiasm, Loyalty, Honesty, and Cooperation



FIRE PERSONNEL

Saipan-111 Tinian-22 Rota-27 EMD-4

According to the 2020 United States Census

• 51.6% Asian

(35.3% Filipino, 6.8% Chinese, 4.2% Korean, 1.5% Japanese, 0.9% Bangladeshi, 0.5% Thai, 0.4% Nepalese,

0.3% Other Asian),

• 33.0% Pacific Islander (23.9% Chamorro, 4.6% Carolinian, 2.3% Chuukese, 2.2% Palauan, 0.8% Pohnpeian, 0.4% Yapese, 0.1% Kosraean

Goals

- 1. Monthly command staff meeting to discuss the department goals, objectives, accomplishments, challenges and resolutions to the challenges, providing the best public services through innovative training, education, and equipment, including a budget review and internal audit to determine the status of several mission-critical items. Operating budget, and payroll.
- 2. Continuity of working and studying to enhance knowledge, skills proficiencies, and leadership trades.
- 3. Provide a comprehensive training program in administration, professional development training to instill leadership knowl edge and skills, EMS, Fire, Rescue Training, and Special Operations training (All Hazards, Sea & Land Search & Rescue, and Wild-land Fire).
- 4. Quarterly performance evaluation of all ranking files and civilians.
- 5. Fire Officers' and personnel professional development programs.
- 6. Continue to identify, implement, and enforce policies and procedures to ensure the workplace is free of violence, and harass ment while promoting unity.
- 7. Continue to encourage the Firefighter's Health, Wellness, and Fitness Program.















Fire Suppression Response

	_
Working Structure Fires	10
Automotive Fire	10
Wildland Fire	115
Suppression Assist Medics	200
Rescue Unit Assist Medics	155
Search and Rescue Mission	12
Hazardous Material	3
All Others	620
Total Emergency Response	480
Total Non-Emergency Response	220
Total:	1825





Emergency Medical Services Ambulance Response

A medical emergency is an acute injury or illness that poses an immediate risk to a person's life or long-term health, sometimes referred to as a situation risking "life or limb".

Ambulance Response	6220
Motor Vehicle Crashes Transported	244
Field Patient	6170
Refuse Transport from MVC	140
Total Transported to Hospital:	4670
Immediate Transport Code-1:	120
Moderate Measure Code-3:	3780

